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### Think of me as your Spirit partner.

It's always easier to work with someone you know so let me introduce myself and share how I'll work to help you succeed. My focus is to ensure that you have all you need to maximize Spirit of Women at your hospital and attain the goals you desire and that we exceed your expectations!

### EXPERIENCE

I began my affiliation with Spirit of Women on the local level by successfully implementing, managing and growing the program at a member hospital. I have participated in the evolution and growth of Spirit as a member and at the national level. Prior experience is in human resources and recruitment in a variety of industries. My current passion is finding ways to help you creatively engage American women on the importance of and methods to attaining overall wellness.

### WHAT I DO

My primary role is to oversee all aspects of your membership experience. I work with our team of Network Coordinators and Strategists to deliver exceptional customer service and support for each member which cultivates positive development of your program and the network at large.

### COUNT ON ME TO:

- Capture and relay valuable best practices from within the network and assist you in customizing them to drive your unique business goals.
- Work with you on solutions to challenges that you encounter in maximizing your Spirit program.
- Gain an understanding about you, your organization, your goals, your environment and your preferences to provide individualized support, as necessary, to work toward achieving the results you desire.
- Manage access and delivery of Spirit program components to exceed your expectations.
- Communicate consistently with the network regarding the evolution of benefits and services that Spirit provides.
- Provide regular opportunities for member feedback in order to continually improve Spirit components and service delivery.
- Present effective professional networking opportunities via Spirit University and other channels including webinars, meetings and one-on-one interaction.

